A QUARTERLY PUBLICATION FOR GHERTNER & COMPANY HOMEOWNERS

# CHECK OUT THESE RECENT HAPPENINGS

Click the links below to learn more about recent events both at Ghertner & Company and in our managed communities.



Board Training Workshop



Giving Back to Homeless Veterans



Manager Workshop with Attorneys



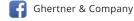
CAI Speaker Addresses Active Shooter Situations



Native Plants Recommended in Middle Tennessee

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## **SOCIAL MEDIA**







#### COMMITTED TO

## TRAINING AT EVERY LEVEL

Ongoing training and professional development are vital components to the continuing success of Ghertner & Company as a property management industry leader.

Hundreds of hours are invested each year to train Community Association Managers, HOA Board members, company leadership and support associates. Training allows our company to stay updated on HOA best practices and allows associates to learn from each other and other property managers.

**Teams**: Each Community Association Manager and administrative assistant is paired with a team lead for mentoring and as a resource for day-to-day questions. Managers and administrative assistants work closely together to serve their assigned communities. Training sessions and team-building events also provide opportunities to learn more about each person's role.

**Board Leadership Training**: Our monthly Board Leadership Training covers various relevant topics for Boards, such as Codes of Conduct, Understanding Financial Statements, and Community Standards: Rules and Regulations. Led by industry leader Kathleen Sutherland, Director of Development & Training, this training allows Board members who serve in Ghertner & Company managed

communities to learn more about leading their communities and meet other Board members who face similar challenges. This training occurs at the Ghertner & Company office and other locations around Middle Tennessee.

Leadership and learning are indispensable to each other.

JOHN F. KENNEDY

**Professional Organizations**: The Tennessee chapter of the Community Associations Institute provides monthly seminars on subjects related to HOA management in the Middle Tennessee market. Topics deal with vendor contracts, local and state government issues, insurance, finance, etc. The meetings also provide opportunities to share and discuss common problems with other managers and network with vendors who serve the property management industry.